South Island MSA Enewsletter Submission

IHealth Update:
VGH medical staff follow RJH colleagues documenting electronically

Medical staff working in acute areas at Victoria General Hospital (VGH), except for Perinatal, went live with the activation of electronic clinical documentation on Monday, October 4.

This follows the go-live for medical staff at RJH that began on September 20. So far the transition to electronic documentation has gone smoothly.

All staff – medical, clinical and nursing – in the Postpartum area at VGH will go live October 26; all staff in Labour and Delivery Room and Antepartum at VGH will go live November 23.

IHealth system enhancements responding to physician requests

Over the first three weeks of activation at RJH and VGH, more than 400 service tickets were logged by medical staff, of which 80% have been actioned and closed. The main themes of medical staff service requests so far include education, system enhancements, and workflow review and related questions.

A number of fixes and enhancements, based on medical staff requests and proposals, have already been incorporated, including:

- Addition of having MHSU Discharge Summary documentation included in the Documents component of Provider View
- ICU Progress Note Templates
- Requesting the Label Printers in ED to display in the Quick Print MPages

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Be sure you get the most up-to-date news on the IHealth project along with tips and news from the front lines of go-live for electronic clinical documentation. Sign up for IHealth's dedicated medical staff e-newsletter here.