

# IHealth Update for Medical Staff

July 2023



Sent on behalf of IHealth Medical Staff Site Leads, Dr. Kellie Whitehill (VGH), Dr. Pooya Kazemi (RJH), and your medical staff specialty champions.

## What is the IHealth Medical Staff Champion Council (MSCC)?

- The MSCC is comprised of over 40 members of Island Health's medical staff, who have joined the IHealth team to represent their specialty in the preparation work for a successful CPOE activation.
- The MSCC meets monthly to review project updates and expected practice changes with CPOE in order to share this information with their colleagues as we all prepare for the CPOE activation.

To find the representative for your specialty and more information about the MSCC, please visit the [Medical Staff Champion Council page](#) on the IHealth website.

## Greater efficiency with use of controlled substance printers

Nanaimo Regional General Hospital is tentatively targeted for roll-out of controlled substance prescription printing in late fall 2023, while other facilities will go live at the time of their CPOE roll-out.

Entering orders for controlled substances electronically ensures that the electronic health record is comprehensive and includes documentation of all medications, including controlled substances, while ensuring safety precautions with tamper-proof prescriptions.

## Workflow Validation Updates

### Workflow validation sessions continue through the summer

The IHealth team is confirming dates and continuing workflow validation sessions through the summer. Many medical staff will be invited to participate in remaining sessions to ensure a successful Go-Live in February and March 2024. Be on the lookout for an email inviting you to join an upcoming session.

To date, 196 providers have attended 11 workflow validation sessions, including the following streams: perinatal, rehab, mental health and substance use, surgical services and more.

The IHealth team wishes to extend their sincere appreciation for the time, dedication and excellent involvement of medical staff participating in these sessions, and for the understanding and flexibility you have demonstrated in adapting your schedules to attend.

### Recap of All-Physician Workflow Validation session, June 29

Clinical Informatics and IHealth hosted an All-Physician Workflow Validation session June 29, walking participants through key patient transitions in care in order to review and validate the future state electronic workflows.

The group reviewed an admission from the emergency department through to discharge home, discussing orders management, medication reconciliation and more. The session also provided an opportunity to see the workflows of supporting team members/departments, such as lab, pharmacy and nursing.

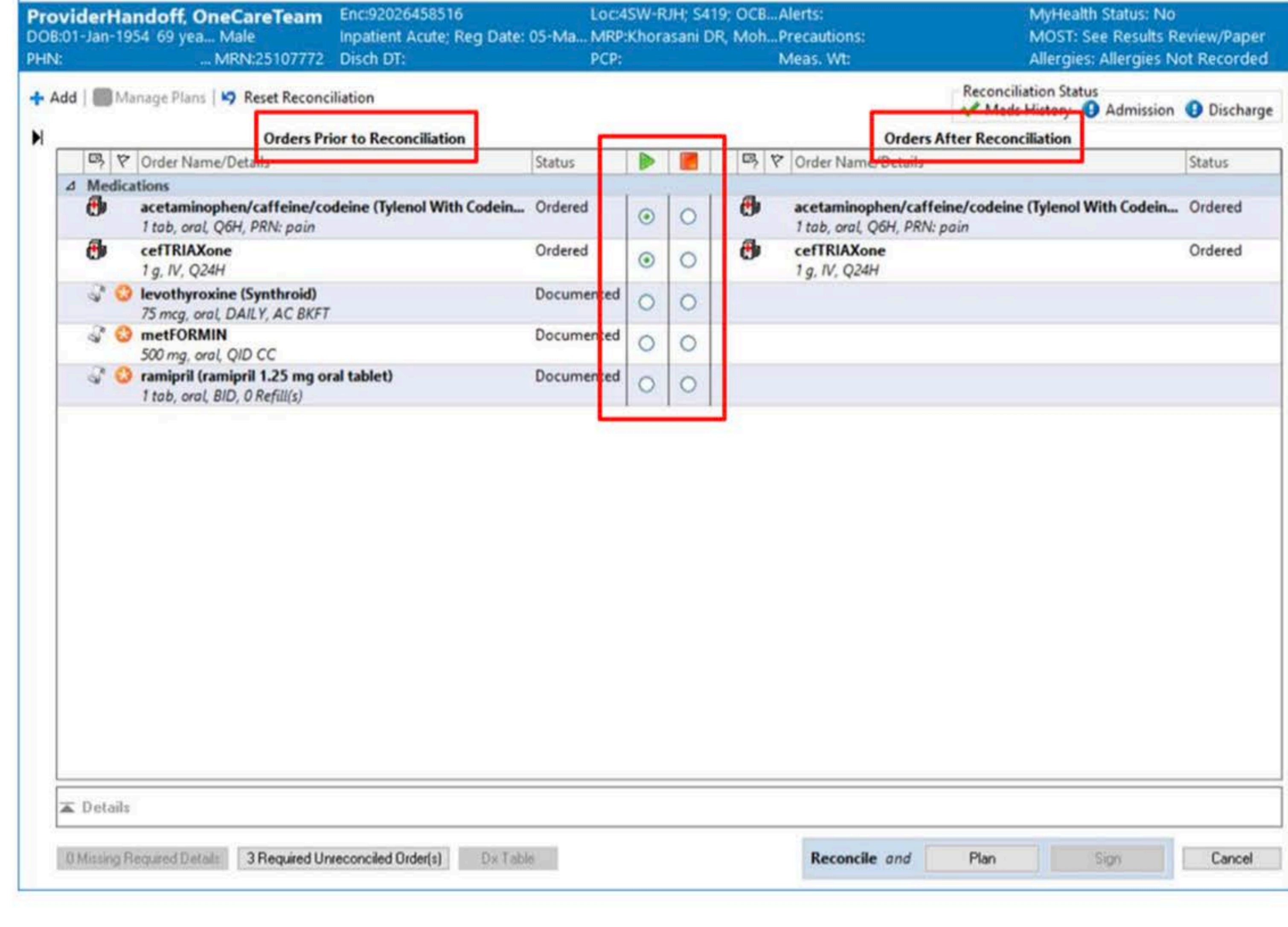
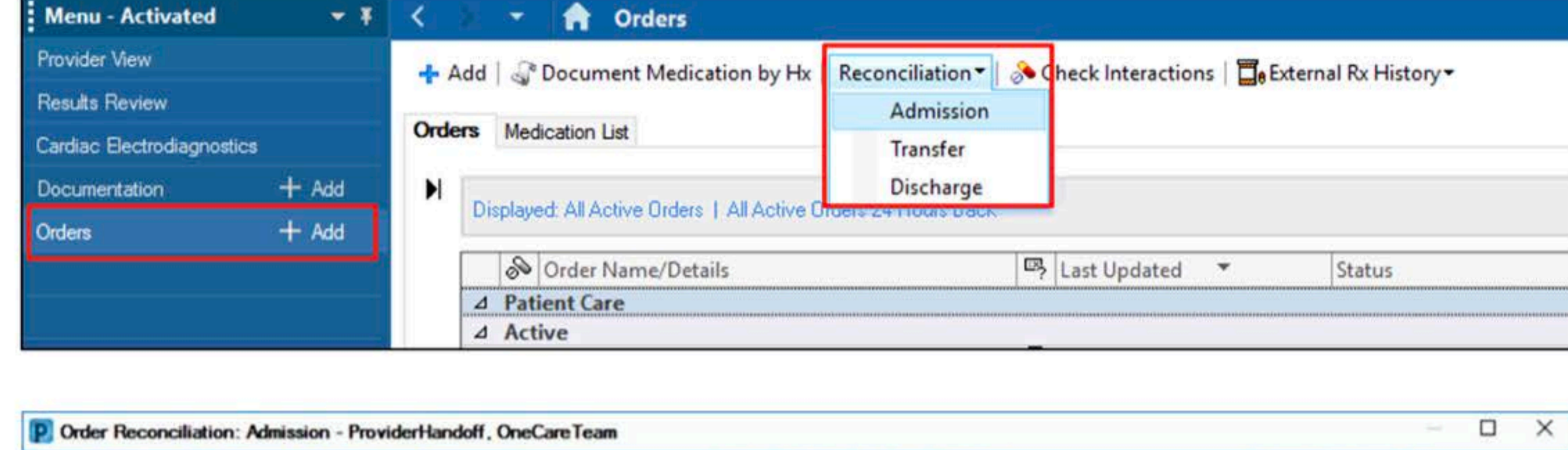
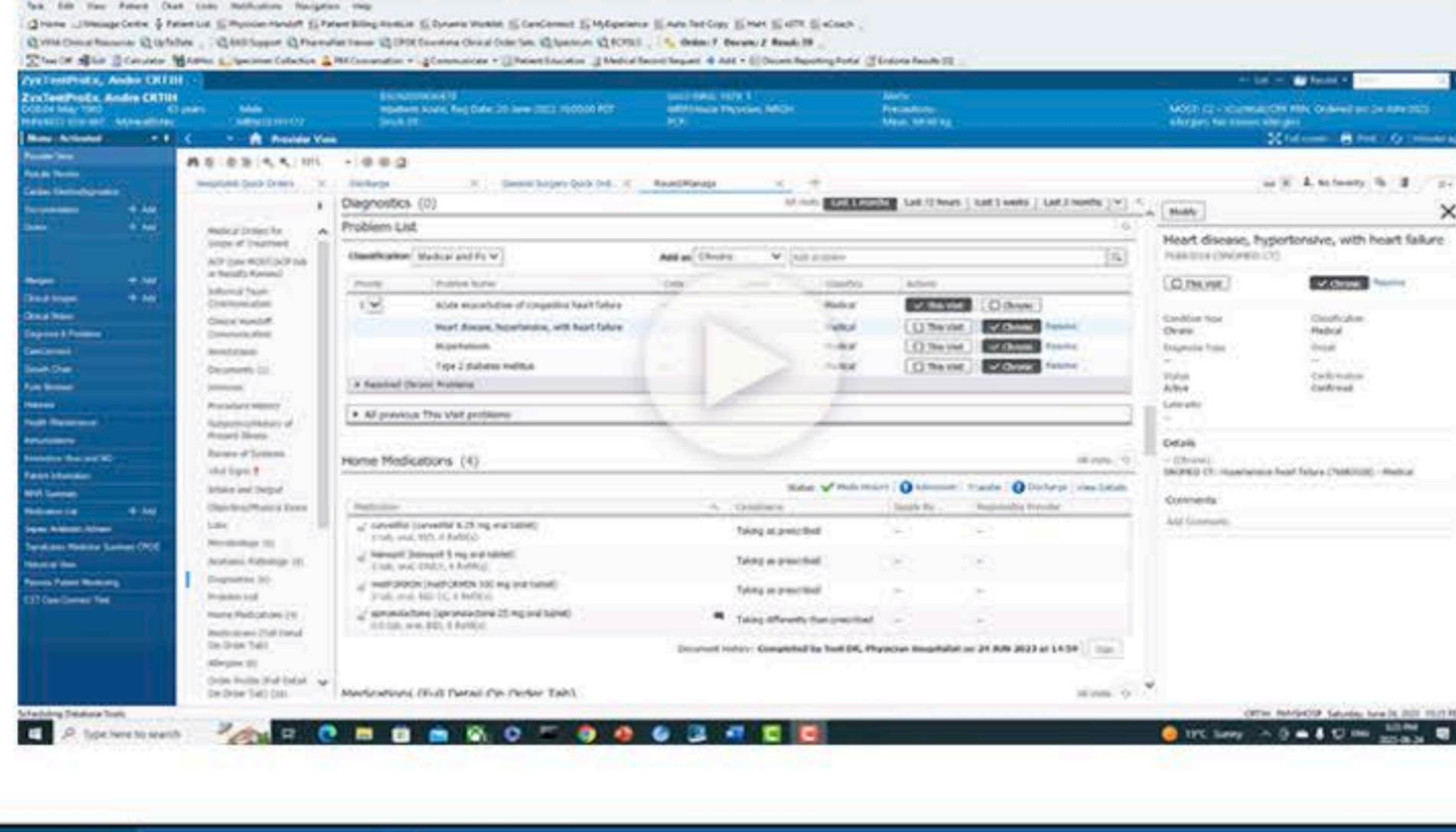
Session participants identified gaps as well as changes in practice and policies, which the IHealth team will address in partnership with clinical operations.

## Practice Changes: What you need to know

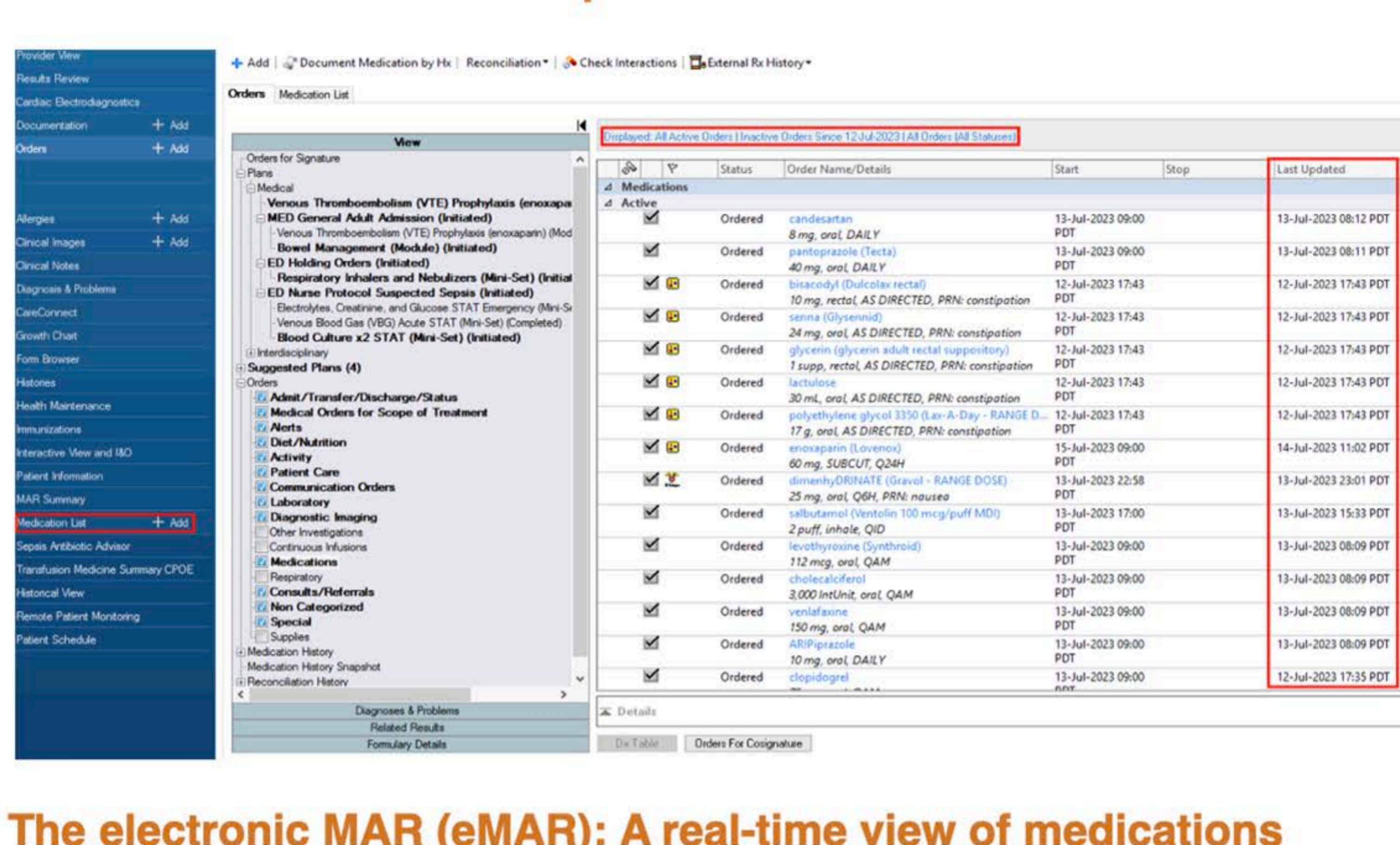
The video and screenshots below are intended to help familiarize you with aspects of electronic ordering.

### Medication reconciliation: More efficient with CPOE

Watch a 6-minute video below.



### Medication List Tab: A comprehensive view of orders



### The electronic MAR (eMAR): A real-time view of medications administered and scheduled

| Time View  | 12-Jul-2023<br>0000 - 2359                     | 13-Jul-2023<br>0000 - 2359                     | 14-Jul-2023<br>0000 - 2359 |
|--|--|--|----------------------------|
| <b>scheduled</b>   |  |  |                            |
| <b>amitriptyline</b><br>75 mg, Tab, oral, QHS, Start Date 12-Jul-2023 21:00                    | Not Given: Nursing Assessment @2049            | 75 mg @2110                                    | @2100                      |
| <b>ARIPiprazole</b><br>10 mg, Tab, oral, DAILY, Start Date 13-Jul-2023 09:00                   |  | 10 mg @0917                                    | 10 mg @0855                |
| <b>azithromycin</b><br>500 mg, Tab, oral, DAILY, for 1 dose, NOW, Start Date 12-Jul-2023 13:57 | 500 mg @1413                                   | 500 mg @0917                                   | 500 mg @0855               |
| <b>candesartan</b><br>8 mg, Tab, oral, DAILY, Start Date 13-Jul-2023 09:00                     |  | 8 mg @0917                                     | 8 mg @0855                 |
| <b>carbamazepine</b><br>600 mg, Tab, oral, QHS, Start Date 12-Jul-2023 21:00                   | 600 mg @2104                                   | 600 mg @2110                                   | @2100                      |
| <b>ceftriaxone</b><br>2 g, Soln-Inj, IV, Q24H, for 5 dose, NOW, Start Date 12-Jul-2023 12:48   | 2 g @1258                                      | 2 g @1153                                      | 2 g @0855                  |
| <b>cholecalciferol</b><br>3,000 IntUnit, Tab, oral, QAM, Start Date 13-Jul-2023 09:00          |  | 3,000 IntUnit @0917                            | 3,000 IntUnit @0855        |
| <b>clopidogrel</b><br>75 mg, Tab, oral, QAM, Start Date 13-Jul-2023 09:00                      |  | 75 mg @0917                                    | 75 mg @0855                |
| <b>clotrimazole-betamethasone topical</b><br>(clotrimazole-betamethasone)                      | Not Done: Equipment/Supplies Unavailable @2100 | Not Done: Equipment/Supplies Unavailable @0900 | 1 app @0855                |

## FAQs

Here are some questions we have received recently from medical staff:

**Q: Will IHealth permanently make our ambulatory clinic less efficient?**

**A:** With any significant change in workflow, processes change, especially temporarily when there is a learning curve for the entire care team. Overall, processes, end to end, improve clinic efficiency and the quality of care.

**Q: Do we have a different version of Oracle Cerner than what is used in the U.S.? Is our version a "cheap" or "old" version?**

**A:** Oracle Cerner solutions are kept relatively the same across B.C. health authorities, and, in turn, those are relatively comparable across Canada.

Some niche or localized solutions differ across health authorities as they come on-line; in that sense, no two health authorities will be exactly the same (e.g., some health authorities have Oracle Cerner patient portals, while others don't).

That said, Oracle Cerner's solution set is used internationally in the U.S., U.K., Australia, Canada, Asia and South America. Oracle Cerner makes some solutions and solution-enhanced components available to its U.S. market ahead of its international markets.

## Connect in-person or email questions or feedback

- Visit the Engagement Labs for Medical Staff: open Wednesdays, 1 p.m. to 3 p.m. at RJH and VGH
- Send us questions and feedback by email – [IHealth@IslandHealth.ca](mailto:IHealth@IslandHealth.ca)

[IHealth website](#)

[IHealth website: For Medical Staff](#)

[IHealth Intranet pages](#)

[Cerner EHR Updates](#)