

South Island Medical Staff Association

Annual General Meeting Minutes

November 22, 2022 – meeting began at 18:35

Attendance

MSA members per meeting attendance, MSA Executive (Dr. Catherine Jenkins, Dr. Fred Voon, Dr. Jennifer Balfour, Dr. Suresh Tulsiani, Dr. Alex Hoechsmann, Dr. Alicia Power); FEI Staff Erica Kjekstad, Rita Webb, Clara Rubincam and Julia Porter; VMS Staff Lillian Fitterer

1. Opening by Elder Marilyn Olsen-Page followed by Welcome from MSA Co-President, Dr. Catherine Jenkins
Approval of Agenda and 2021 AGM Minutes - Adopted by Dr. Alicia Power and seconded by Dr. William Cunningham
2. Introduction of guests
 - Kathy MacNeil, CEO, Island Health
 - Dr. Ian Thompson, Executive Medical Director, Medical Staff Governance
 - Kristine Votova, Director, Medical Staff Quality, Analytics & Clinical Improvement, Island Health
 - Annebeth Leurs, Engagement Partner, Doctors of BC
 - Victoria Hospitals Foundation, Beth Cairns
 - Aboriginal Coalition to End Homelessness, Fil Ani and Elder Marilyn Olsen-Page
 - Physician Health Program, Tom Rapanakis and Julie Longo
 - Family Caregivers of BC, Janet McLean and Barb MacLean
3. Report of the Directors:
 - a. Co-President (Dr. Catherine Jenkins)
 - It's been a tough year and it is not over yet
 - Fear of COVID is receding, some issues uncovered by COVID, such as workforce shortages remain
 - Hopeful new PMA will help; will take years to make significant shifts in manpower
 - Issues are more than MSA or Health Authority can solve, but want to continue to play a role in trying to ease some of the stress
 - MSA addressing these issues through three main themes:
 - Medical Staff Support:**
 - Patient care is better when medical staff feel supported and part of a community; role of Wellness and Social committee - have activities to bring physicians together (Zoom lectures, Mindful Mondays, Walking group, Summer picnics)
 - Individual advocacy for physicians having difficulty navigating through Island Health – focus has mostly been on discipline; also helping with onboarding/connecting physicians who need help with resources
 - System Improvement:**
 - Facility Engagement Initiative 'Engagement and Quality Improvement Grants' (\$10,000); community is built by working and problem solving together, taking chances
 - Focus on making it possible for members who don't have QI experience to become involved and on supporting first time applicants
 - Testament to what can be done with minimal resources

Advocacy:

- Improving relationship between front-line medical staff and Health Authority; multi-year journey
 - Example: IHealth – started with a great deal of trepidation; trying to establish we want the system to succeed; greater input into timelines
 - Made progress to establish that consulting medical staff is a valuable tool to make the system work better
 - Moving towards more gradual launch - staggering CPOE at VGH and RJH; possibly allowing early adoption of some aspects of CPOE – e.g. Medical Imaging ordering in ER
 - Worked to create Island Wide trust with other MSAs and identify common goals; three Island wide initiatives:
 - Improving Transparency and Communications from and with Island Health
 - Issues heavily impacting Central and North Island, and affect us indirectly: Transportation, Cardiovascular services above Malahat
 - Recognize if we are serious about Reconciliation, need to help areas where 80% of First Nations live
- Work of MSA is a Team Sport – Thank you:
- Co-President – Fred Voon
 - Other executive:
 - Alicia Powers – FEI projects/Working Group
 - Jennifer Balfour – Secretary; leaving as she has taken on a Medical Lead role, looking forward to working with her in another capacity
 - Suresh Tulsiani – Treasurer
 - Alex Hoechsmann – Director at Large
 - Administrative support team: Erica Kjekstad, Clara Rubincam, Rita Webb, Julia Porter, Steph Poirier (MSA); Marg Severs, Lillian Fitterer (VMS)
 - People who have worked on various committees: Working Group, Wellness and Social Committee, IHealth (names in the Annual Report)
 - Special thank you to the Members of the Medical Staff! We appreciate you bringing your ideas and concerns, and challenging us to do better. The work you are doing day to day keeps the hospitals going; want to give particular recognition to those who have chosen to focus their energies on direct patient care, we know there is no reward for double checking the potassium or doing a final check in on a frail patient before going home, but the care you provide your patients and what happens at the bedside is what truly matters. It may not be said often enough, your work is valuable and even heroic, our hope is the MSA can make your work seen and your voices heard
- Thanks to Catherine as co-president from Fred – positive balance sharing the job
- Still work to do to increased engagement and connection
- Reminder to vote for new PMA, it is a once in a generation contract

- b. Treasurer's Report (Dr. Suresh Tulsiani)
- Financial Update – breakdown of Revenue and Expenses were shared
 - Executive Honouraria – Approved in 2019
 - President: \$50,000
 - Vice-President: \$10,000
 - Secretary: \$10,000
 - Treasurer: \$10,000
 - Directors at Large: \$10,000
 - As shown in the financial statements, \$70,000 of members' dues are put towards the honouraria of the President, Vice President, and Secretary. Last year, towards the Co-Presidents and the Secretary
 - Motions:
 - To accept the Treasurer's Report
 - To keep dues at their current level going forward
 - To accept the Executive Honoraria as presented
 - To allow the Executive to make a donation to the South Island MSA Endowed Bursary if there is a surplus

Motions Accepted – Dr. Jason Wale, Seconded – Dr. Don Milliken

4. Presentation of fourth annual South Island MSA Recognition Awards:
- a. Award for Community Leadership – Dr. Anne Nguyen
 - b. Award for Communications Leadership – Dr. Ian Bekker
 - c. Award for Collaborative Leadership – Dr. Maria Kang
 - d. Award for Innovative Leadership - Child and Adolescent Psychiatry team:
 - Dr. Anna Kalenchuk
 - Dr. Brenda Copen
 - Dr. Carol-Ann Saari
 - Dr. Jane Ryan
 - Dr. Jessica Moretti
 - Dr. Molli Hinkle
 - Dr. Nicole Martin
 - Dr. Rachelle Bouffard
 - Dr. Rodney Drabkin
 - Dr. Tanya Crawford
5. Election of Officers:
- a. Recognition of Retiring Officer – Jennifer Balfour: thank you for your hard work and dedication, congratulations for your role of Medical Director for Ambulatory Care!
 - b. Proposed Motions:
 - Adjust the Local MSA Executive structure defined in the Island Health Medical Staff Rules Section 2.4.4 to be comprised of two Co-Presidents
 - Combine the Honoraria for the President and Vice-President to be divided between the Co-Presidents based on scope of responsibility

Motions Accepted Dr. Chris Taylor; Seconded – Dr. William Cunningham

- c. Election of Officers – **Approved**
 - Co-Presidents - Dr. Catherine Jenkins and Dr. Fred Voon
 - Treasurer - Dr. Suresh Tulsiani
 - Director at Large – Projects – Dr. Alicia Power
 - Director at Large – Dr. Alex Hoechsmann
 - Director at Large & Secretary - vacant

MSA portion completed at 19:10 - FEI AGM report to follow.