



# 2023 Health Authority Engagement Survey Results Supplemental Report

# Island Health

## Hospital/Facility Data

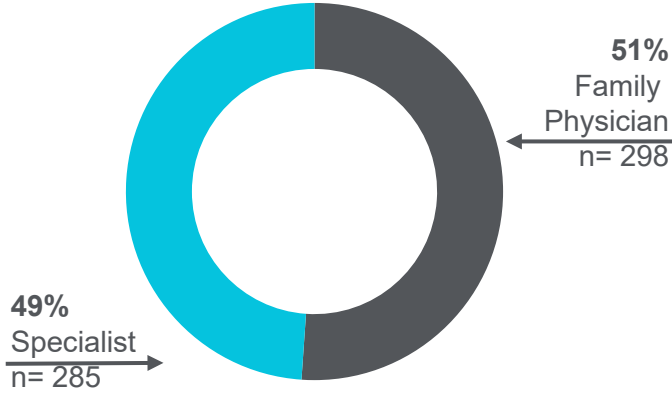
- Demographics
- Overall Engagement averages by hospital/facility
- Engagement Trends
- Physician Health and Safety
- Incidents related to Physical and Psychological Safety

**Senior leaders** refers to the most senior level of leadership in your Health Authority i.e., CEO, Vice Presidents, VP Medicine, etc.

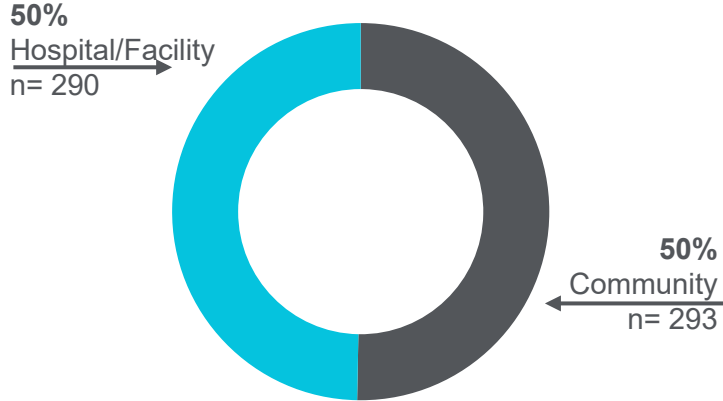
**Medical leaders** refers to those who hold a formal medical leadership position and receive a stipend/payment from the Health Authority i.e., Department Head, Regional Medical Lead/Director, Vice President of Medicine. It does not include leadership positions on Medical Staff Associations.

# Demographics - Island (N = 583)

## FAMILY PHYSICIANS OR SPECIALISTS



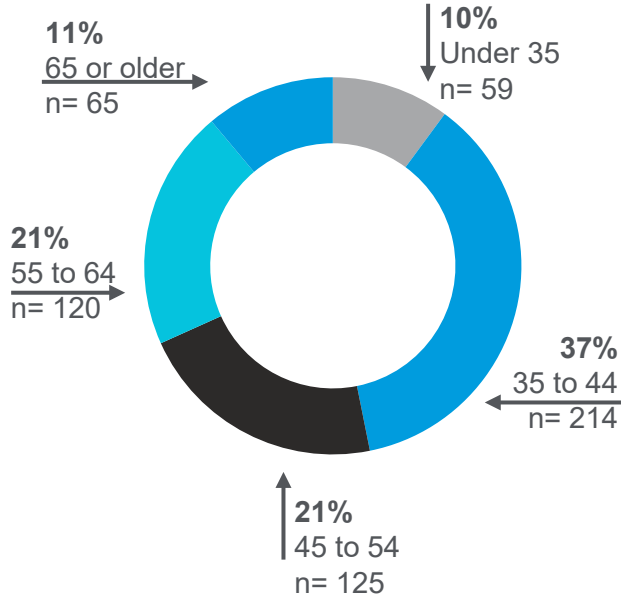
## HOSPITAL/FACILITY OR COMMUNITY BASED



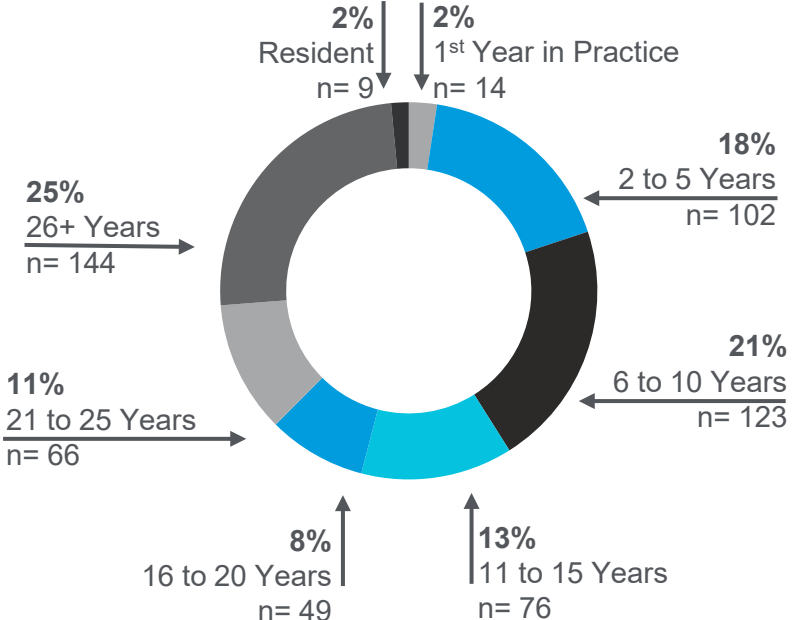
## SETTING



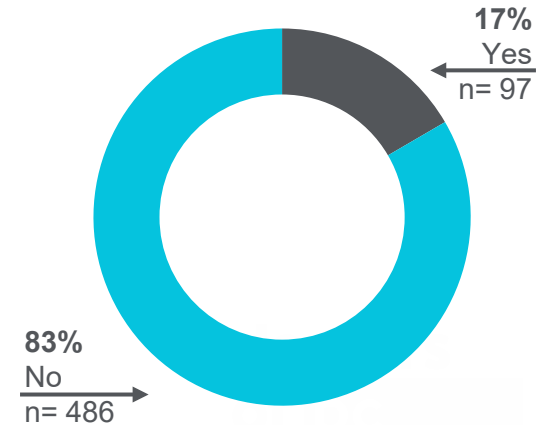
## AGE



## TENURE

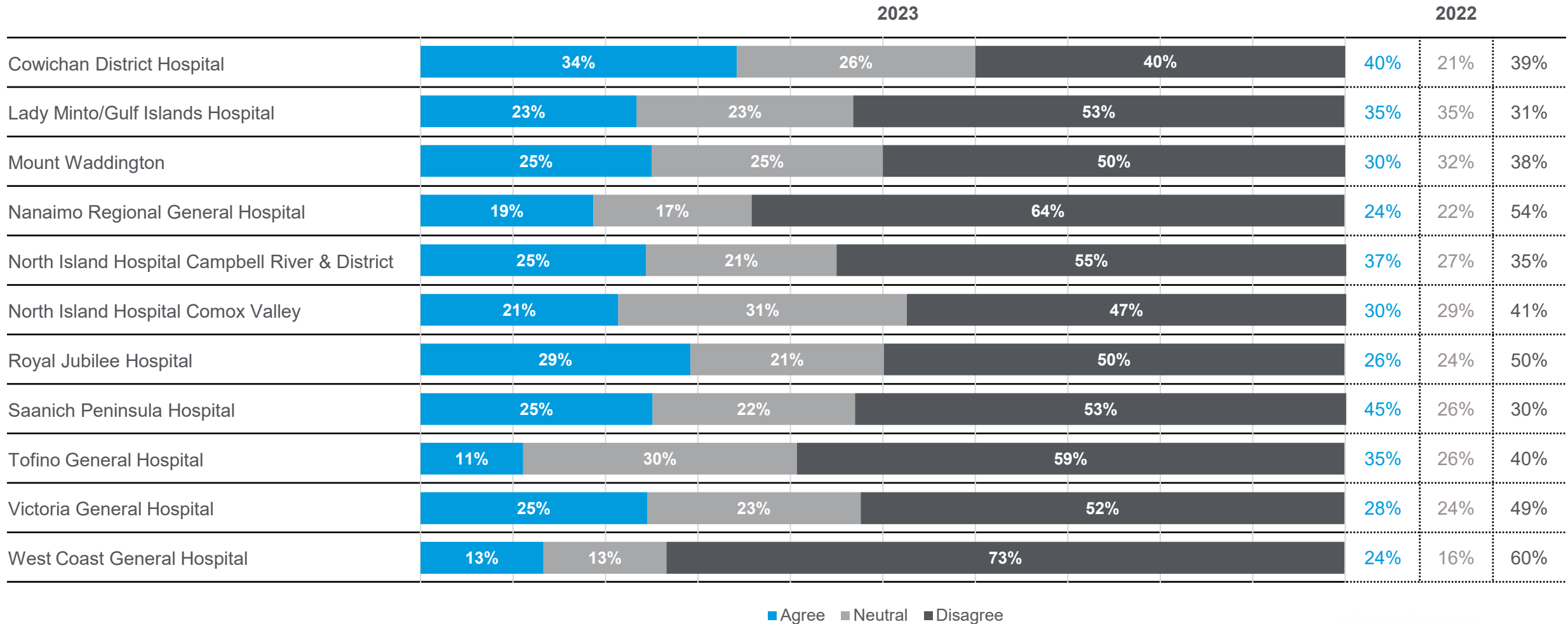


## MEDICAL LEADERSHIP



# Island Health Authority

## Overall Engagement Averages (based on the same nine engagement questions asked in previous years)



## 2023 Doctors of BC Health Authority Engagement Survey Supplemental Report

Hospital or Division  
Hospital

Health Authority  
Multiple values

Hospital / Division  
Royal Jubilee Hospital

Survey Year  
2023

### Royal Jubilee Hospital

|      |                  |
|------|------------------|
| 2023 | Respondents: 141 |
| 2022 | Respondents: 133 |

### Engagement

|  |      |     |     |     |
|--|------|-----|-----|-----|
| I am satisfied with this health authority as a place to practice medicine.                         | 2023 | 42% | 18% | 40% |
|  | 2022 | 35% | 27% | 38% |
| I feel I belong to a collaborative, patient-centered team/unit.                                    | 2023 | 58% | 10% | 32% |
|  | 2022 | 58% | 17% | 26% |
| I have access to the facilities, equipment, and other resources I require to meet patients' needs. | 2023 | 39% | 12% | 49% |
|  | 2022 | 33% | 18% | 49% |
| I have adequate opportunities to improve patient care, quality, and safety.                        | 2023 | 36% | 27% | 38% |
|  | 2022 | 36% | 26% | 39% |
| I have meaningful input into changes affecting my practice environment.                            | 2023 | 28% | 20% | 52% |
|  | 2022 | 26% | 17% | 57% |
| Senior leaders communicate the health authority's plans to physicians in a clear and timely way.   | 2023 | 18% | 26% | 56% |
|  | 2022 | 15% | 26% | 59% |
| Senior leaders seek physicians' input when setting the health authority's goals.                   | 2023 | 14% | 24% | 62% |
|  | 2022 | 13% | 28% | 58% |
| Senior leaders' decision-making is transparent to physicians.                                      | 2023 | 8%  | 20% | 72% |
|  | 2022 | 5%  | 24% | 71% |
| This health authority values physicians' contributions.  | 2023 | 21% | 30% | 49% |
|  | 2022 | 13% | 31% | 56% |
| Overall Average:   | 2023 | 29% | 21% | 50% |
|  | 2022 | 26% | 24% | 50% |

Agree

Neither agree nor disagree

Disagree

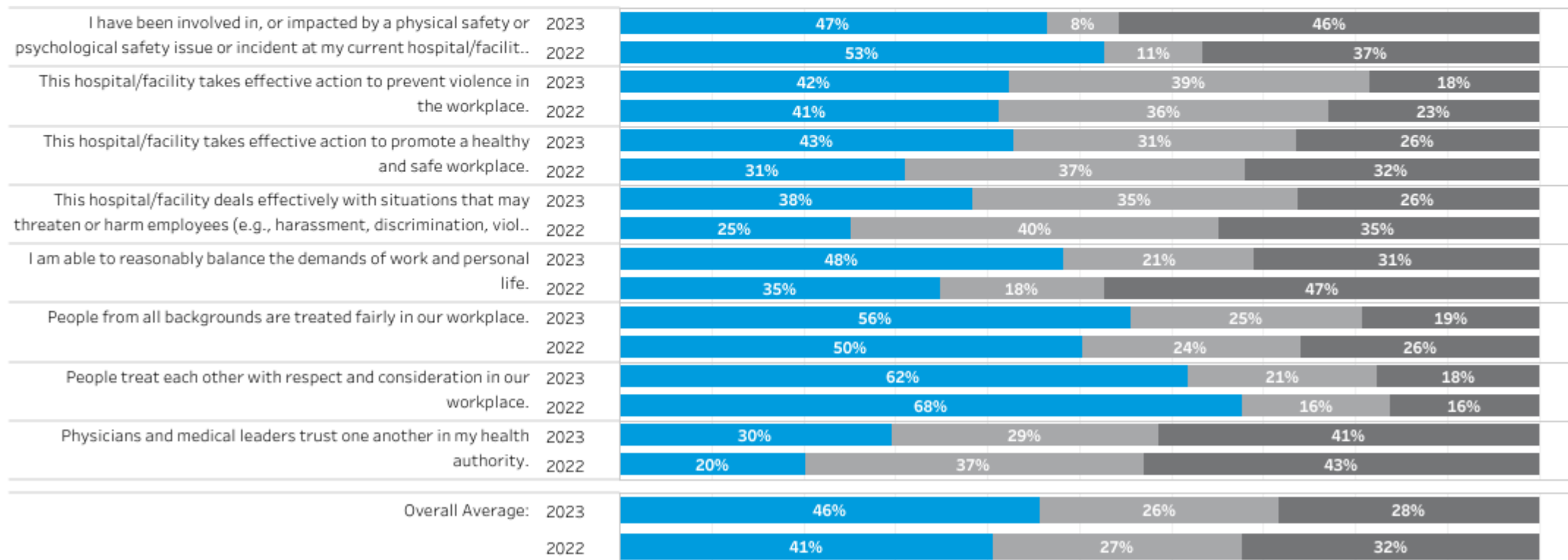
## 2023 Doctors of BC Health Authority Engagement Survey Supplemental Report

| Hospital or Division | Health Authority | Hospital / Division    | Survey Year |
|----------------------|------------------|------------------------|-------------|
| Hospital             | Multiple values  | Royal Jubilee Hospital | 2023        |

### Royal Jubilee Hospital

|      |                  |
|------|------------------|
| 2023 | Respondents: 141 |
| 2022 | Respondents: 133 |

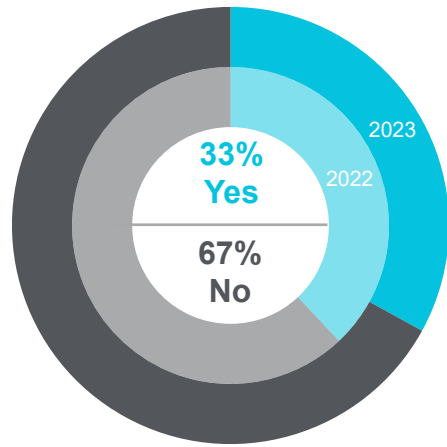
### Physician Health and Safety



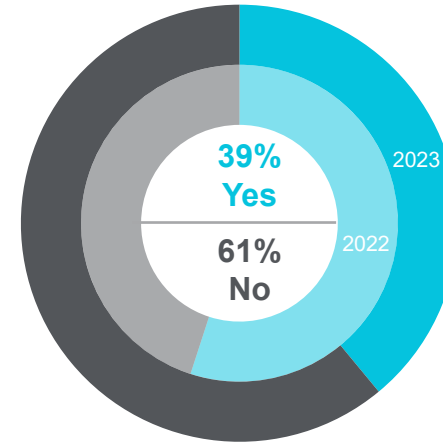
■ Agree
 ■ Neither agree nor disagree
 ■ Disagree

# Royal Jubilee Hospital

Experienced a physical safety incident



Experienced a psychological safety incident



|   | Mean 2023 | Mean 2022 | Mode (b) = bimodal | Median | Min | Max | Count |
|---|-----------|-----------|--------------------|--------|-----|-----|-------|
| *Approximately how many times have you experienced a <u>physical</u> safety incident over the past 12 months? (e.g. 0 to 999).      | 22.07     | 7.08      | 1                  | 5.5    | 1   | 200 | 46    |
| *Approximately how many times have you experienced a <u>psychological</u> safety incident over the past 12 months? (e.g. 0 to 999). | 20.60     | 14.92     | 1                  | 5      | 1   | 200 | 55    |

## 2023 Doctors of BC Health Authority Engagement Survey Supplemental Report

Hospital or Division  
Hospital

Health Authority  
Multiple values

Hospital / Division  
Victoria General Hospital

Survey Year  
2023

### Victoria General Hospital

|      |                  |
|------|------------------|
| 2023 | Respondents: 99  |
| 2022 | Respondents: 100 |

### Engagement

|  |      |     |     |     |
|--|------|-----|-----|-----|
| I am satisfied with this health authority as a place to practice medicine.                         | 2023 | 35% | 27% | 37% |
|  | 2022 | 41% | 20% | 38% |
| I feel I belong to a collaborative, patient-centered team/unit.                                    | 2023 | 53% | 10% | 37% |
|  | 2022 | 55% | 20% | 25% |
| I have access to the facilities, equipment, and other resources I require to meet patients' needs. | 2023 | 27% | 17% | 56% |
|  | 2022 | 33% | 13% | 54% |
| I have adequate opportunities to improve patient care, quality, and safety.                        | 2023 | 26% | 31% | 44% |
|  | 2022 | 38% | 24% | 38% |
| I have meaningful input into changes affecting my practice environment.                            | 2023 | 25% | 20% | 55% |
|  | 2022 | 23% | 33% | 44% |
| Senior leaders communicate the health authority's plans to physicians in a clear and timely way.   | 2023 | 18% | 28% | 55% |
|  | 2022 | 16% | 27% | 57% |
| Senior leaders seek physicians' input when setting the health authority's goals.                   | 2023 | 14% | 22% | 64% |
|  | 2022 | 15% | 24% | 60% |
| Senior leaders' decision-making is transparent to physicians.                                      | 2023 | 6%  | 25% | 69% |
|  | 2022 | 8%  | 24% | 67% |
| This health authority values physicians' contributions.  | 2023 | 18% | 28% | 55% |
|  | 2022 | 18% | 29% | 53% |
| Overall Average:   | 2023 | 25% | 23% | 52% |
|  | 2022 | 28% | 24% | 49% |

Agree

Neither agree nor disagree

Disagree



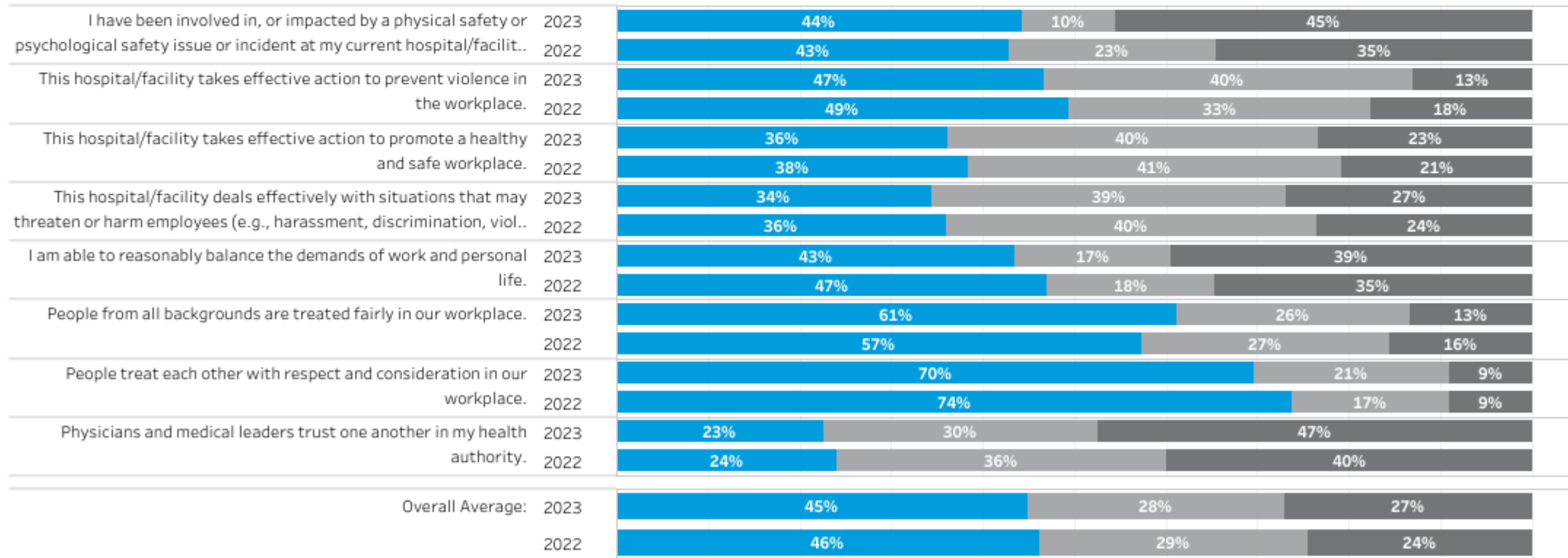
## 2023 Doctors of BC Health Authority Engagement Survey Supplemental Report

| Hospital or Division | Health Authority | Hospital / Division       | Survey Year |
|----------------------|------------------|---------------------------|-------------|
| Hospital             | Multiple values  | Victoria General Hospital | 2023        |

### Victoria General Hospital

|             |                         |
|-------------|-------------------------|
| <b>2023</b> | <b>Respondents: 99</b>  |
| <b>2022</b> | <b>Respondents: 100</b> |

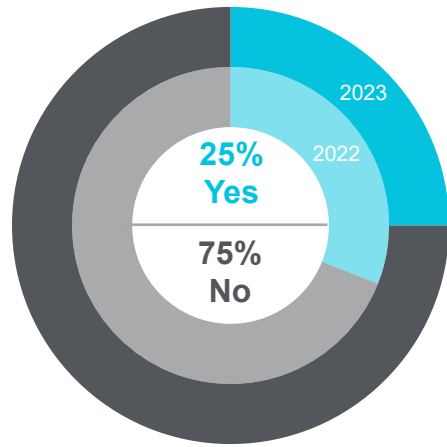
### Physician Health and Safety



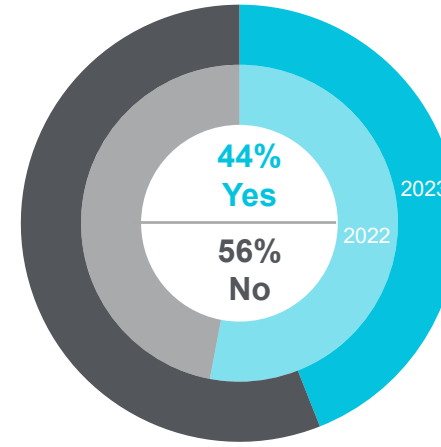
■ Agree      ■ Neither agree nor disagree      ■ Disagree

# Victoria General Hospital

Experienced a physical safety incident



Experienced a psychological safety incident



|   | Mean 2023 | Mean 2022 | Mode (b) = bimodal | Median | Min | Max | Count |
|---|-----------|-----------|--------------------|--------|-----|-----|-------|
| *Approximately how many times have you experienced a <u>physical</u> safety incident over the past 12 months? (e.g. 0 to 999).      | 27.44     | 10.32     | 2                  | 3      | 1   | 336 | 25    |
| *Approximately how many times have you experienced a <u>psychological</u> safety incident over the past 12 months? (e.g. 0 to 999). | 17.64     | 8.45      | 1 (b)              | 4      | 1   | 168 | 44    |